

Jumpstart Services

Onna Jumpstart services expedites Implementation, Deployment, & Training of the Onna Knowledge Integration Platform

Benefits



Packages: Four distinct Jumpstart package options to meet your business requirements and timeline



Save time: You will be up and running quickly with guided implementation steps led by an Onna expert



Knowledge transfer: Receive expert advice and best practices on installation & configuration options



Security & efficiency: Platform will be configured using best practices to ensure software performs with the highest level of security and efficiency



Onna integrates all workplace applications together, allowing anyone to unify, protect, search, automate, and build on top of their organization's proprietary knowledge. Our Knowledge Integration Platform can be integrated with any cloud or on-premise app to support eDiscovery, Information Governance, and Knowledge Management.

Expediting access to your knowledge

Jumpstart services include:

- Evaluating your knowledge integration needs and creating a requirements plan and implementation runbook.
- Mapping existing policies, standards, and procedures, and recommending improvements where needed.
- Developing a high-level data collection strategy based on your workflow requirements.
- Spinning up and configuring your Onna solution based on the implementation run book and requirements plan.
- Configuring and testing your data collection configuration and ensure data is being ingested.
- Training your staff in basic operation and architecture of the solution.
- Fully documenting the configuration including collection strategy, workflow, users, SSO, maintenance and best practices.

Packages:

Express:	1 Onna Environment 1 named data connector Admin training
Basic:	1 Onna Environment 1 named data connector Admin & 2 End User training sessions Configuration document of environment Package Services open for 6 months
Standard:	1 Onna Environment 2 named data connectors Admin & 3 End User Training sessions Customized Runbook of environment 8 hours additional PSO time Package Services open for 12 months
Enterprise:	1 Onna Environment 2 named data connectors Admin & 3 End User Training sessions Customized Runbook of environment 40 hours additional PSO time Package Services open for 12 months