Jumpstart Services
Onna Jumpstart services expedites Implementation, Deployment, & Training of the Onna Knowledge Integration Platform

Expediting access to your knowledge

Jumpstart services include:

- Evaluating your knowledge integration needs and creating a requirements plan and implementation runbook.
- Mapping existing policies, standards, and procedures, and recommending improvements where needed.
- Developing a high-level data collection strategy based on your workflow requirements.
- Spinning up and configuring your Onna solution based on the implementation run book and requirements plan.
- Configuring and testing your data collection configuration and ensure data is being ingested.
- Training your staff in basic operation and architecture of the solution.
- Fully documenting the configuration including collection strategy, workflow, users, SSO, maintenance and best practices.

Packages:

Express: 1 Onna Environment
1 named data connector
Admin training

Basic: 1 Onna Environment
1 named data connector
Admin & 2 End User training sessions
Configuration document of environment
Package Services open for 6 months

Standard: 1 Onna Environment
2 named data connectors
Admin & 3 End User Training sessions
Customized Runbook of environment
8 hours additional PSO time
Package Services open for 12 months

Enterprise: 1 Onna Environment
2 named data connectors
Admin & 3 End User Training sessions
Customized Runbook of environment
40 hours additional PSO time
Package Services open for 12 months

Benefits

Packages: Four distinct Jumpstart package options to meet your business requirements and timeline

Save time: You will be up and running quickly with guided implementation steps led by an Onna expert

Knowledge transfer: Receive expert advice and best practices on installation & configuration options

Security & efficiency: Platform will be configured using best practices to ensure software performs with the highest level of security and efficiency

Onna integrates all workplace applications together, allowing anyone to unify, protect, search, automate, and build on top of their organization’s proprietary knowledge. Our Knowledge Integration Platform can be integrated with any cloud or on-premise app to support eDiscovery, Information Governance, and Knowledge Management.